

Workers' Compensation

Managing the cost and impact of Workers' Compensation begins with recognizing the first priority of the typical case: getting the employee back to work.

WE'VE GOT YOUR EMPLOYEES COVERED

Workers' Compensation is commonly charged at a higher fee schedule than health plan or cash pay rates in the health care industry. At issue are the complex reporting requirements, return to work challenges, and multiple parties involved in the health care decision making process. Often hospitalization, surgery, pharmacy, and other expensive services are required, not to mention attorneys and lost time disbursements. Having a qualified partner to help guide decisions is essential. Doctors Care is an experienced workers' compensation provider and can assist in controlling these costs and get injured employees back to work.

We reduce workers' compensation costs through several different channels. First, we re-direct cases which would otherwise go to the emergency room to an urgent care setting. On average, our urgent care per-visit cost is 50–80 percent less than the same emergency room visit. Doctors Care does not own MRI or other expensive technology. We order those tests only when clearly indicated after first using more cost effective diagnostic tools such as x-rays. As part of the urgent care process, many claims are eligible for non-reporting to avoid developing claims with a workers' compensation insurer. Second, as the primary care provider to an injured worker, we focus on helping employees recover from their injuries; we believe that early and aggressive physical therapy is as or more effective for many injury types, with fewer complications.

Third, we provide central coordination and billing control through our corporate office, and for larger patient bases we can provide a single point of contact. Last, our medical director structure also allows for senior clinical expertise to get involved for more serious cases and work closely with case management and other personnel. Our panel specialties range from orthopaedic surgery to neurology.

In addition to our fee schedule services, we have the ability to implement custom programs for employers or carriers seeking more sophisticated medical management.

As a stand alone function, Doctors Care can save 5–10 percent of overall workers' compensation charges simply through emergency room avoidance, central coordination of care and diagnostics, and integrated physical therapy. Coupled with our on-site medical center service and in-office dispensing, we target savings in the 20–50 percent range of non-hospital costs for our clients.

With Doctors Care, you can rest assured your employees' care will be managed to minimize unnecessary costs. We work closely with employers and carriers as a partner, and with our patients as their health care provider to get the employee back to work.

Program features

- Single point of contact for workers' compensation claims (for employers, carriers and third party administrators)
- Provider notes, return to work forms and claim reports communicated to employer same day as employee visit
- Care is expedited and coordinated to provide employees the best opportunity to return to work sooner
- Direct billing from Doctors Care to the designated insurance carrier, third party administrator or employer

Employee benefits

- Streamlined check-in process
- Preferred patient wait times
- Zero to minimal paperwork
- Fast, convenient care
- Committed to getting your employees back to work on light duty

Doctors Care

Your Workplace Medical Center

Doctors Care opened in 1981 as the first minor emergency medical center in Columbia, SC, offering urgent and primary care services with flexible evening and weekend hours. Today we are a multi-state network with nearly 50 offices providing health care services to meet our patients' needs in a timely and convenient manner.

Doctors Care is staffed by experienced, dedicated and compassionate medical professionals. From the start, we have focused on delivering exceptional care, with an uncompromising commitment to the health and wellness of our patients.

As our services have expanded over the years, our team has grown to include 1,100 dedicated health care professionals, with over 200 highly skilled clinicians focused on primary care, urgent care, occupational medicine and employee wellness. Doctors Care averages 790,000 patient encounters per year, and serves more than 2,500 employers in the state with Occupational Medicine services.

All Doctors Care facilities have achieved the prestigious designation of Certified Urgent Care Clinics, placing them among only a fraction of such facilities in the nation to be recognized for the range and quality of services offered.



DoctorsCare.com

UCI Medical Affiliates, Inc. Copyright 2011